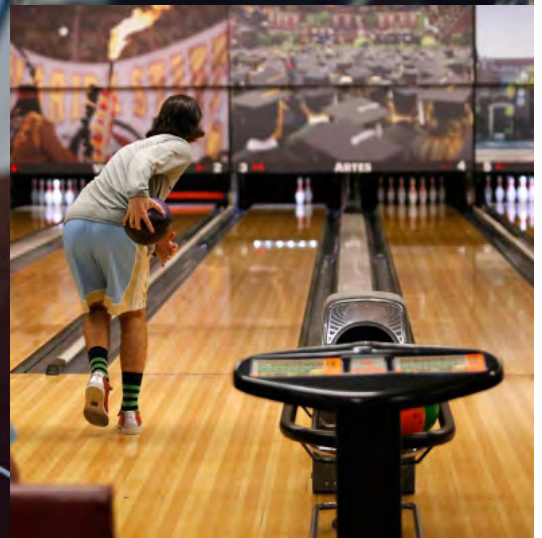


FLORIDA STATE UNIVERSITY  
**OGLESBY UNION**



ANNUAL REPORT  
**2017**

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# MISSION STATEMENT

The Oglesby Union is a diverse and engaging community that fosters individual and collective learning by providing outstanding services and opportunities for involvement.



## PURPOSE

The union is the community center of the university, serving students, faculty, staff, alumni, and guests. By whatever form or name, a college union is an organization offering a variety of programs, activities, services, and facilities that, when taken together, represent a well-considered plan for the community life of the university.

The union serves as a unifying force that honors each individual and values diversity. The union fosters a sense of community that cultivates enduring loyalty to the university.

Traditionally considered the “hearthstone” or “living room” of the campus, today’s union is the gathering place of the university. The union provides services and conveniences that members of the college community need in their daily lives and creates an environment for getting to know and understand others through formal and informal associations.

# VALUES



## DISCOVERY

We provide culturally diverse environments that allow space for learning, creativity, personal and professional development, and encourage respect.



## OPPORTUNITY

We foster student leadership and personal growth through opportunities for involvement, entertainment and cultural enrichment.



## COMMUNITY

We build inclusive communities by providing individuals with the ability to partner with each other to foster trust, teamwork and group involvement.



## EXCELLENCE

We intentionally provide consistent, outstanding programs, events, and services for our guests.



# 2017 AT A GLANCE

**354,751**

participants in Union programs,  
events and services in 2017

---

**2,455,411**

people walked through the Oglesby  
Union Complex

---

**619**

registered student organizations

---

**8,513**

people attended the Flying High  
Circus home shows

---

**137,749**

games bowled at Crenshaw Lanes

---

**NEW UNION**

**Coming Soon!**

*Focus groups, intercept interviews,  
planning and more.*



Hippo Campus, Club Downunder  
November 2017



FSU Homecoming 2017



Tank & the Bangas - Last Call Before Fall, Union Green  
August 2017



Gather



Create



Inspire



**2017  
RESULTS  
AND  
ACCOMPLISHMENTS**

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# ART CENTER + OGLESBY GALLERY

Ph: (850)644-8310

<http://union.fsu.edu/artcenter>

@oglesbyartcenter

The Art Center is a place for students to creatively express themselves. The Art Center offers classes in ceramics, painting, drawing, glass fusing, and jewelry. We also offer programs such as Paint-a-Pot and Painting Express where people can walk in and participate without the obligation of a 7-week class. We are also home to the Oglesby Gallery, a space for the FSU community to display and enjoy art exhibits, and the Oglesby Union Frame Shop, a full-service frame shop at discounted prices.

## CLASSES + FACILITY

- The Art Center hosted leisure classes focused in ceramics, hand-building, painting, drawing, glass fusing, and jewelry.
  - **308** students participated in these classes (10% increase from 2016).
  - **43** faculty and staff participated in these classes.
  - **73** members of the general public participated in these classes.
- Classes were offered in the Spring, Summer and Fall with two sessions of seven weeks each.



*"I love the Art Center"*

- Olivia, Art Center guest

## CHALK PANELS

- **250** TOTAL Chalk Panel participants.
- **50** students participated during Seminole Sensation Week.
- **200** students participated during Haunted Harvest.

*"This is a good place to come and relax from class"*

- Michael, Art Center guest

## PAINT-A-POT

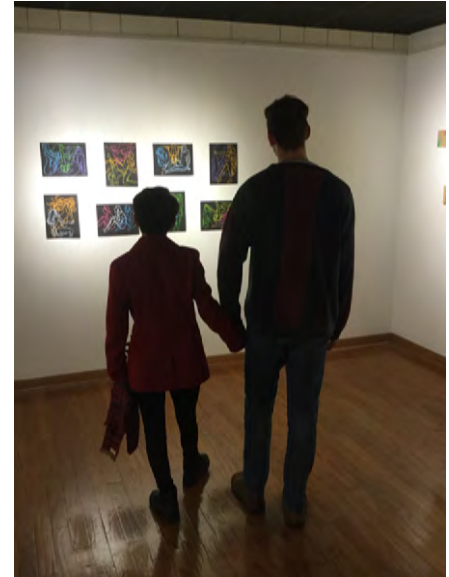
- **7,452** TOTAL participation in Paint-a-Pot (10% increase from 2016).
- **3,857** participants in Paint-a-Pot during regular walk-in hours (24% increase from 2016).
- **776** participants during special group reservations. **36** groups made reservations (13% increase in reservations from 2016).
- **220** students participated during Summer Noles.
- **500** students participated during Seminole Sensation Week.
- **800** participants during Parents' Weekend (190% increase from 2016).
- **500** participants during Haunted Harvest.
- **400** students participated during Winter Wonderland (25% increase from 2016).
- **500** participants during Spring Fling.



# ART CENTER + OGLESBY GALLERY

## **PAINTING EXPRESS**

- **411** TOTAL participants in Painting Express (92% increase from 2016).
- Now offering private event reservations and Painting Express on the go.



## **OGLESBY GALLERY**

- The Gallery hosted **8** month-long shows.
- **460** patrons approximately gathered for each show.

## **ART SUPPLIES**

- In order to better serve clientele, the Art Center added a supply shop to sell art supplies.

## **ART CENTER ROCKS**

- In 2017, the Art Center introduced the Art Center Rocks.
- During Market Wednesdays, the Art Center sets up a table for students to paint the front side of an oval rock. The back side has a coupon for the Art Center classes and Paint-a-Pot. The rocks are hidden on and off campus, found and brought back to the Art Center.

## **FRAME SHOP**

- The Frame Shop had **176** customers (109% increase from 2016).

*"This place makes me feel good"*  
- Art Center guest



# ASKEW STUDENT LIFE CENTER

Ph: (850)644-4455

<http://movies.fsu.edu>

@SLC\_FSU

The Askew Student Life Center is a social common ground at FSU, providing educational opportunities through entertainment, encouraging community expression, and creating a professional programming environment with active student leadership. Through our pillars of cinema, gaming, and café, we maintain high quality media standards and constantly evolve programming to cater to our diverse audience. We strive to keep an exciting and comfortable atmosphere for patrons. We seek to create a passionate and educated audience, inspiring critical thinking through the media we present. We promise to consistently cultivate connections between our audience and events.

## PROGRAMS

- **65,979** people attended film screenings, gaming programs, events and co-sponsorships (3% increase from 2016).
- Hosted more than **100** co-sponsorships with varying Recognized Student Organizations, Academic Departments and Campus Partners.
- **346** students attended Noles Play for Child's Play. The Game Committee's annual charity raised more than **\$3,000** (700% increase from its first year in 2012).

*"The relatively low-stakes of initially getting involved on a purely voluntary basis made for a quick and easy entry to the organization, but the added responsibilities (personal and professional) that came with getting hired at the ASLC added gravity to an 'extracurricular' -- over time, my obligations to the ASLC grew to be almost equally as important as my academics."*

- Former ASLC Programming Chair



*"[The ASLC] can be many things to many people - a business, a safe space, a place to disappear into a movie/video game, an educational opportunity from the speakers and co-sponsorships, and if you are lucky like I was it can be all of those things plus a place where I cultivated lifelong friendships with the team that we all found together."*

- Former ASLC Volunteer

## FILM FESTIVALS

- Cinehassee Hispanic Film Festival
  - Worked with the Hispanic Graduate Student Association.
  - **6** films were shown with an opening reception that all highlighted different themes across a variety of countries.
- Middle East Film Festival
  - Continued collaboration with the Middle East Center.
  - **5** films were shown and **2** receptions hosted with performances, panel discussions and interaction from the community.





# ASKEW STUDENT LIFE CENTER

## HIGHLIGHTS

- **200** people attended a student-led Q&A with Screen Junkies personalities (of Honest Trailers fame) Dan Murrell and Alicia Malone after a screening of *Wonder Woman* to talk about female representation in the film industry.
  - Mr. Murrell is an FSU alumnus from the College of Communications.
- **990** people attended the two screenings of *The Rocky Horror Picture Show* with live shadow cast, Cheap Thrills.
- Completed a successful campaign with A24, a film distribution company, for a **sell-out** screening of *The Room*.
  - The students who led the marketing efforts were awarded an opportunity to see the premiere of *The Disaster Artist*, James Franco's latest award-nominated film, in Los Angeles in November.
  - The marketing efforts also won an advanced screening of *The Disaster Artist* to bring to campus. The screening had a **sold-out show**.

*"I owe a lot of my success to the ASLC. On my day-to-day work load as an Associate Art Director for a national art magazine, I rely on skills I learned from the ASLC. I tell all my friends with siblings entering FSU to not only check out the ASLC for free events, but to get directly involved. I will forever rep the ASLC as a platform for success."*

- Former ASLC Graphic Designer



*"For all intents and purposes, the ASLC subsumed my 'declared' academic majors and provided the most vital and realistic tools to start my career."*

- Former ASLC Media Team Chair



# CRENSHAW LANES

Ph: (850)644-1819 <http://union.fsu.edu/crenshaw>

Crenshaw Lanes, a twelve-lane bowling center located in the Oglesby Union has been an FSU tradition since 1964. Programs include bowling leagues, bowling and billiards classes, billiards tournaments, intramurals, parties, cosmic bowling, late night programming and open bowling. Crenshaw Lanes is a popular gathering spot for student and university groups.

## BOWLING

- **137,749** TOTAL number of games bowled.
- Both the FSU Men and Women Bowling Teams sponsored by Crenshaw Lanes advanced to the first round of post-season play.
- **567** students enrolled in **22** sections of the PEL III Bowling Class.



## HIGHLIGHTS

- Remained open during the hurricane closures to provide activities for the FSU community.
- Participated in Orientation by providing recreational programs for participants.
- Collaborated with the Veteran Student Services Department to host First Friday's Lunch and bowling parties for student veterans.

*"Crenshaw Lanes has been my go-to spot on campus. Between bowling and studying in the Locker Room, it has made my first year a great experience."*

## BILLIARDS

- **11,240** TOTAL hours played (5% increase from 2016).
- **198** students enrolled in **12** sections of the PEL II09 Billiard Class.

*"Crenshaw Lanes is my home away from home. This is my favorite place on campus. Crenshaw and their staff have become my family."*

## TOURNAMENTS/LEAGUES

- **11** Bowling Tournaments hosted including the 13<sup>th</sup> Annual Marvin Overby Memorial Tournament and the Crenshaw Sport Bowling Classic.



## RESERVATIONS

- **1,914** TOTAL reservations including:
  - **332** classes.
  - **508** student groups.
  - **116** leagues and intramurals.
  - **64** university departments.
  - **285** off-campus groups.



# FLYING HIGH CIRCUS

Ph: (850)644-4874

<http://circus.fsu.edu>

@fsuflyinghighcircus

The Flying High Circus aims to develop and maintain a premier circus show comprised of Florida State University students in a coeducational environment by teaching students physical circus acts, teamwork skills and leadership skills.

## ATTENDANCE

- **8,513** TOTAL attendance for home shows.
- Students made up **37%** of the attendance.
  - **10** home shows.
- Approximately **25,000** people attended Callaway Gardens performances.
  - Total number of Callaway Gardens performances: **45**.
- **4,972** people attended **4** Halloween performances.
  - Students made up **51%** of the attendance.
- **2,290** people attended **2** Parents' Weekend performances.
- **280** campers during the Summer Circus Camp.



*"How many people can say they were in a circus?"*  
-Marielle, circus member

## PARTICIPATION

- **247** TOTAL active members
  - **103** students (Spring semester).
  - **107** students (Fall semester).
  - **37** students (Summer semester).
- **217** students signed up to audition for the circus.

*"I'm happy to have found such a unique activity my freshman year."*  
-Joaquin, circus member

## HIGHLIGHTS

- Completed performance lighting upgrades, replacing all lights with LED fixtures.
- Created and filled a new coaching position to start February 2018.

*"I really enjoy circus. I can't imagine my college experience without it."*  
-Laura, circus member





# OFFICE OF FRATERNITY AND SORORITY LIFE

Ph: (850)644-9574

<http://ofsl.union.fsu.edu>

@FSU\_OFSL

The mission of the Office of Fraternity and Sorority Life is to enhance the quality of student life at Florida State University by empowering members of the Greek community through advising with a developmental approach, educating with purpose, communicating with stakeholders and cultivating collective partnerships.

## COMMUNITY

- Community of **50** chapters on campus with over **7,400** members who average a 3.1 GPA.
  - IFC consists of **17** chapters.
  - MGC consists of **10** chapters.
  - NPHC consists of **6** chapters.
  - PH consists of **17** chapters.
- Successful PH recruitment with more than **1,500** bids extended.
- Successful IFC Rush with more than **900** men receiving and accepting bids.
- On November 6, 2017, President Thrasher instituted an indefinite, interim suspension of Fraternity and Sorority Life and a ban on alcohol at any Recognized Student Organization events following events that transpired during the Rush process. Since that suspension was put in place, the President has called for a “new normal” to be created on our campus. FSU’s Division of Student Affairs has since worked with students, alumni and national organizations to develop bold initiatives that will positively shape our campus.



## ACHIEVEMENTS

- 18 chapters were recognized with a National or Regional award.
- **\$900,000** raised and **87,000** hours of community service spent benefitting **93** organizations.
- Piloted new CORE education program to build key skills needed to be successful in the community for Panhellenic new members.
- The All-Greek GPA is above the all undergraduate GPA.

*“Fraternity and Sorority Life has given me opportunities that extend beyond the normal college experience. These experiences have helped develop and mold me into the person I am today. The skills gained from my sorority experience will continue to help me as I prepare to graduate and start graduate school next fall.”*

-Alpha Gamma Delta member

*“Joining my fraternity as a freshman and now serving the council and community as the MGC President has been one of the best decisions of my life. The people, connections and relationships have helped me grow and learn so much.”*

-Phi Iota Alpha member

*“The legacy, connections and rich history of my organization fostered a sense of hope and responsibility for me to give back and make a difference.”*

-Omega Psi Phi member



# GUEST SERVICES

Ph: (850)644-9574    <http://union.fsu.edu/guestservices>

Guest Services encourages engagement and supports involvement through the proper management of event spaces and delivery of the highest quality information and logistical support to both internal and external stakeholders.

## HIGHLIGHTS

- **13,761** bookings were processed and coordinated (7% increase from 2016).
- **\$20,479** generated in Market Wednesday vendor revenue.
- **\$3,400** generated for Vendor Thursday
- **\$38,510** generated in Public Functions (including space rental and overtime fees).
- **\$2,021** raised for the Oglesby Union Scholarship Fund through the sale of expired lost and found items at Market Wednesday.
- Began meeting with DSA partners who also manage space reservations in their respective facilities, the Dunlap Success Center and The Globe (Center for Global Engagement) to begin planning for space during the new union project.
- Successfully installed Airtame (wireless connection to projectors) in all meeting rooms with the exception of 203/201).

## STAFF ACCOMPLISHMENTS

- Jose Diaz
  - Promoted to Student Program Coordinator.
  - Assumed responsibilities related to Guest Services employee development and management of daytime operations.
- Keegan Malcolm
  - Promoted to Student Union Activities Specialist.
  - Assumed responsibility for public functions at Florida State University, including Market Wednesday and Vendor Thursday.
- Aaron Lovitz
  - Served on the Conference Planning Team for the ACUI Region III Conference that took place at the University of Florida on October 20<sup>th</sup>-22<sup>nd</sup>.
- Trinity Gonzalez
  - Presented *"Communities of Practice: Something for Everyone, State Legislation and Higher Education"* at ACUI Region III Conference.
  - Presented "ACUI Strategic Planning Session" at ACUI Region III Conference.
  - Presented *"Communities of Practice: Something for Everyone, State Legislation and Higher Education"* at ACUI Annual Conference in Philadelphia, PA on March 20<sup>th</sup>-23<sup>rd</sup> and at the Region III conference.
  - Wrapping up the final year of her term as Member-at-Large for the ACUI Board of Trustees. She is currently serving as the Chair of the Governance Committee. Her term will end at the annual conference in Anaheim, CA on March 21<sup>st</sup>-25<sup>th</sup>, 2018.
- Will Thomas
  - Completed the FSU HR Customer Service certificate series.



# STUDENT ACTIVITIES CENTER

Ph: (850)644-6673

<http://union.fsu.edu/sac>

The Student Activities Center serves as a catalyst to engage and involve students by:

- providing, advising, training and mentoring student leaders and faculty/staff advisors
- inspiring students to become active members of the campus and community
- creating programs that foster interactions among the diverse members of the University community
- maintaining lively spaces and resources for student-focused initiatives that enrich campus culture
- designing and supporting programs, venues and resources that cultivate student expression
- engaging student leaders to discover new knowledge that will enable them to critically evaluate evidence, make informed judgements, balance multiple perspectives and act ethically

## ORGANIZATIONS AND INVOLVEMENT

Ph: (850)644-6673

<http://www.union.fsu.edu/sac/involvement>

Organization Development & Involvement provides programs and services to support the 600+ recognized student organizations at Florida State University and supports department wide expectations for engagement and recognition.

### RECOGNIZED STUDENT ORGANIZATIONS (RSOs)

- **619** TOTAL number of RSOs.
- **28** new organizations recognized.
- **595** returning organizations recognized.

*"My favorite part of being part of a student organization is having a community on campus, making new friends, and gaining leadership experiences!"*

-Mallory, Junior

### MARKET WEDNESDAYS

- **60** organizations participate on average.
- **7** corporate events.
- **\$16,700** raised.



### LEADERSHIP AWARDS NIGHT

- **273** attendees.
- **92** individuals were nominated by students, faculty and staff.



### SOAR BOARD

- Peer Involvement Mentors merged with SOAR Board in Fall 2017.
- **185** students who completed the involvement interest form online in Spring.
- **406** students who completed the involvement interest form online in Fall: **406**.
- **214** students were mentored in the spring (1,158% increase from 2016).
- **380** students were mentored in the fall (171% increase from 2016).
- **273** RSOs and departments participated in the Spring Involvement Fair.
- **290** RSOs and departments participated in the Fall Involvement Fair.

*"Being a part of these [organizations] has let me find my home away from home and has made adjusting to FSU effortless."*

- Mannat, Freshman



# STUDENT ACTIVITIES CENTER

## SIGNATURE EVENTS

### DANCE MARATHON

Ph: (850)645-1668 <http://www.dmfssu.org>

Held on February 26<sup>th</sup>-28<sup>th</sup>, 2017. Dance Marathon raises funds for our equal beneficiaries, our local Children's Miracle Network Hospital and FSU College of Medicine Pediatric Outreach Program. 100% of our efforts go to providing treatment, research, medical care, family education and hope.

#### HIGHLIGHTS

- **\$1,830,176.28** raised (27.5% increase from 2016)
- Dance Marathon at FSU is one of 9 Dance Marathon programs in the United States to raise over \$1 million.
- **1,742** dancers and **5,148** fundraisers.
- **\$304,535.34** raised during Florida Statement in 26.2 hours.
- **37** Non-Greek Organizations participated in 2017 (94% increase from 2016).
- Received **2** awards during the Dance Marathon conference:
  - **Best Merchandise Award** - DM at FSU's merchandise was used strategically to help spread their annual campaign across campus, helping them raise \$45,000 toward their 2017 goal in merchandise.
  - **Miracle Maker Award** - awarded to the Dance Marathon program that had the highest combined monetary and percentage increase in their overall fundraising over the last year.



*"The passion you feel from the student leaders and dancers is overwhelming. If I [hadn't] taken the chance to dance...I wouldn't have been able to say that my time at FSU has been devoted to The Kids."*  
- Dancer Relations Director, 2017-2018

### HOMECOMING

Ph: (850)644-6673 <http://homecoming.fsu.edu>

Held on November 12<sup>th</sup>-18<sup>th</sup>, 2017. Homecoming is one of FSU's oldest traditions that encompasses the spirit of Florida State through a week of programming catered to unify the student body, alumni and surrounding Tallahassee area. Events include everything from campus quests, a concert, a talent showcase, a pep rally and the annual Homecoming football game. The theme of this year's Homecoming was: **Spirit of Unity**.

#### HIGHLIGHTS

- **486** people attended Spear-It Night.
- **61** people attended Torch Pursuit.
- **150** people attended the Faculty and Staff Reception.
- **1,355** people attended the Seminole Festival.
- **313** people attended Karaoke for a Cause.
- **4,600** attendees for Pow Wow (49% increase from 2016).
- **315** attendees for Jimbo's True Seminole Tailgate.
- **5,500** voters for the Homecoming Court Elections.
- Through grassroots efforts, the Homecoming Council increased the number of "likes" on the Facebook page to exceed **12,000**.



*"Homecoming council feels like family, we are more than just directors telling committee members what to do. We are friends and loved ones that support each other in everything we do."*

# STUDENT ACTIVITIES CENTER

## SIGNATURE EVENTS

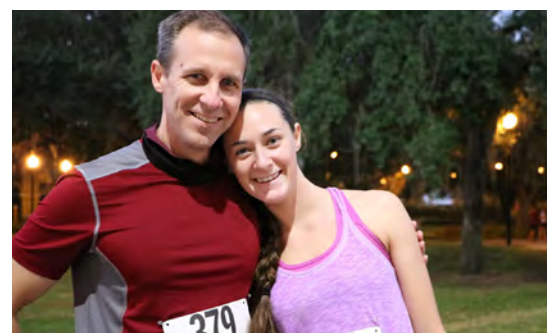
### PARENTS' WEEKEND

Ph: (850)644-6863 <http://pw.union.fsu.edu>

Held on November 3<sup>rd</sup>-4<sup>th</sup>, 2017. Parents' Weekend is a special time in the fall when families can get better acquainted with the Florida State University campus and enjoy the experience with their student. Parents' Weekend is a time-honored tradition that has been celebrated at FSU for over 30 consecutive years.

#### PARTICIPATION

- **816** TOTAL number of families (4% increase from 2016).
  - **569** participants for the Friday Picnic
  - **1,148** participants for the Tailgate Brunch
  - **278** participants for the 5K Fun Run/Walk
- **2** sold out circus performances.



### SEMINOLE SENSATION WEEK

Ph: (850)644-6673 <http://ssweek.fsu.edu>

Held on August 23<sup>rd</sup>-29<sup>th</sup>. Seminole Sensation Week is a tradition of FSU filled with fun activities and treats the week before classes start. This week takes place annually in the fall semester with inflatables, performers and food. It concludes with the annual Last Call Before Fall concert on Union Green.

#### ATTENDANCE

Event	Attendance
Last Call Before Fall	1,600
Hypnotist (Doug Thompson)	709
Comedian (Solomon Georgio)	417
Magician (Nash Fung)	379
SLC Movies	1,239
Bowling & Billiards	510
Paint-a-Pot	500
Food	11,010
Novelties	1,304
Involvement Fair	8,245
Others	1,608
<b>TOTAL</b>	<b>43,545</b>

*"[Seminole Sensation Week is] a great way to be introduced to the Seminole spirit"*  
- attendee



# STUDENT ACTIVITIES CENTER UNION PRODUCTIONS

Ph: (850)644-6673

<http://up.union.fsu.edu>

@clubdownunder

Union Productions provides captivating, inclusive and enriching entertainment for Florida State University. To foster student leadership and professional development, we empower students to cultivate their own events, ranging from concerts, comedy and lectures to special events, all of which are student-run from inception to completion.

## HIGHLIGHTS

- **13** sell-out events hosted (9 more than 2016).
  - **5** were concerts.
  - **3** were co-sponsorships.
- **Barry Jenkins** (sold-out Golden Tribe Lecture at Ruby Diamond Concert Hall on March 31, 2017) won two Academy Awards in 2017 -(Best Writing Adapted Screenplay and Best Picture).
- **Diet Cig** (performed at Club Downunder on April 20, 2017) was profiled by the New York Times two weeks before their show.<sup>1</sup>
- **Kaveh Akbar's** (performed at Club Downunder on September 24, 2017, FSU alumni) debut poetry collection *Calling a Wolf a Wolf* was listed as one of NPR's Best Books of 2017.<sup>2</sup>
- **Tank and the Bangas** (performed on Union Green as part of Seminole Sensation Week's Last Call Before Fall) headlined NPR Music's 10-Year Anniversary Concert in Washington, DC.<sup>3</sup>
- Hosted an alumni reunion commemorating the final year of the current Club Downunder featuring a Retrospective in the Oglesby Union Art Gallery, an Alumni Panel focused on professional development and organizational best practices and a presentation on the Oglesby Union Rebuild project for continued alumni engagement.



Kaveh Akbar at Club Downunder  
(September 24, 2017)

*"The list of skills and abilities I learned from U.P. is long; the big ones involved relationship building and management... The wealth of situations you have to work through in CDU is the best post-grad help I could have asked for."*  
- Former Programming Director, Class of 2017

## ATTENDANCE

- **32,887** people attended events in 2017.
- **14,842** people attended events in the Spring semester.
- **3,943** people attended events in the Summer semester.
- **14,102** people attended events in the Fall semester.



SALES at Club Downunder  
(October 12, 2017)

*"I really appreciate Union Productions' event because they actually know what students like and the stuff we do...look at this stocking!"*  
- Attendee at Winter Wonderland

<sup>1</sup> <https://nyti.ms/2oCrO2b>

<sup>2</sup> <https://apps.npr.org/best-books-2017/#/tag/poetry>

<sup>3</sup> <https://www.npr.org/sections/allsongs/2017/12/05/568234608/watch-tank-and-the-bangas-celebrate-10-years-of-npr-music>



# STUDENT ACTIVITIES CENTER

Ph: (850)644-6673

<http://union.fsu.edu/sac>

## EVENT PERMITTING/CONTRACTS

- Processed **336** contracts including:
  - **100** for Club Downunder.
  - **120** for Union Productions.
  - **13** for Homecoming.
  - **103** for other organizations.
- Processed **2,018** Event Permits including:
  - **746** RSO EP's approved (Spring 2017).
  - **83** Department EP's approved (Spring 2017).
  - **115** RSO EP's approved (Summer 2017).
  - **36** Department EP's approved (Summer 2017).
  - **943** RSO EP's approved (Fall 2017).
  - **95** Department EP's approved (Fall 2017).



## STAFF ACCOMPLISHMENTS

- Matthew Corbett
  - Participated in Noles Professional Institute (Spring 2017).
  - Graduated with M.S. in Higher Education from Florida State University (May 2017).
  - Presented "*Fostering Campus-Wide Collaboration in Risk Management*" at the Campus Labs Connect Conference in Dallas, TX.
  - Presented "*Learning Together: Finding the Right Assessment Plan for your Department*" at ACUI Region III Conference at the University of Florida.
  - Presented with Lori Vaughn "*Producing Major Concerts on Campus: A How-To Guide*" at the ACUI Region III Conference at the University of Florida.
- Christina Schaefer
  - Completed job-related courses: Audience Development and Arts Marketing; Introduction to Project Management
  - Served as a Stage Manager Coordinator at Word of South Music & Literature Festival (April 2017)
- Lori Vaughn
  - Completed doctoral coursework and passed preliminary exams to become a doctoral candidate for the Ph.D in Higher Education at Florida State University (May 2017)
  - Presented with Matthew Corbett "*Producing Major Concerts on Campus: A How-To Guide*" at the ACUI Region III Conference at the University of Florida.
- Marile Quintana, Graduate Assistant
  - Completed an internship at Emory University in Conference Services (Summer 2017).

## STUDENT STAFF PRESENTATIONS

- Shenton, J. & Oberwetter, L. (2017) *College Booking Meetup*. SXSW Music Festival. Austin, TX.
- Austein, A. & Weigel, A. (2017) *Transferring Niche Enthusiasm to a Collective Student Body*. NACA South Regional Conference. Chattanooga, TN.

# ACCOUNTING OFFICE

Ph: (850)644-8310 <http://union.fsu.edu>

The primary responsibility of the Oglesby Union Accounting office is to ensure the proper stewardship of the Oglesby Union and University's financial resources. Toward this end, we strive to have efficient fiscal practices and a culture that promotes compliance with the University's policies and procedures. Some of the key responsibilities of the Oglesby Union Accounting department involve:

- monitoring and preparing budget
- providing financial resources to area managers
- monitoring revenue and collecting payments for space rental
- ensuring vendors get paid in a timely and accurate manner
- auditing P-card transactions assuring compliance with Florida State University policies

## RESULTS

- **1,291** invoices paid.
- **2,196** P-card transactions paid (5% increase from 2016).
- **714** purchase orders processed and approved (4% increase from 2016).

*"Having this job allowed me to stand out to potential employers during interviews" -*  
Alyssa, Current Accounting Student

## ACCOMPLISHMENTS

- Hired two new staff members, Aasim Asarif and LaToya Brown.
- The resale inventory system has been improved to reflect more accurate numbers and to be more in compliance with the University Controller Office's requirements.
- The Accounts Receivable system has been improved resulting in a decrease of our outstanding receivables.
- The renewal of Cash Collection Point Applications was successfully completed. The University Treasury Management has reauthorized all of points of sale.
- PCI Compliance annual compliance documentation was completed and approved by the university's PCI Compliance Office.

## PERSONNEL

Ph: (850)644-6016 <http://union.fsu.edu>

Throughout the year, we hire a number of people to work for the Oglesby Union. The Oglesby Union provides many opportunities for student workers, and for quite a few of them, it is their first job. Depending on the requirements, we complete background checks for prospective employees. We handle dual compensation forms, HR Wizard paperwork, I-9s and work study documents. In our office, we also complete Active Employee and Department Changes spreadsheets.

## HIGHLIGHTS

- **99** new OPS employees hired.
- **461** OPS employees rehired.
- **11** new USPS salaried employees hired.
- **4** new A&P salaried employees hired.
- **16** new Work Study employees hired.
- **2** new Graduate Assistant employees hired.



# OPERATIONS

Ph: (850)645-1563

<http://union.fsu.edu>

Operations provides information, customer service and logistics for daily needs and special events. We are responsible for repairs, projects and maintenance in offices and buildings. Our custodial staff performs services that maintain events and spaces for a healthy, safe and sanitary environment.



## HIGHLIGHTS

- **2,455,411** people walked through the Oglesby Union complex.
- Completed Moore Auditorium renovations including new seating, carpeting, paint, LED lighting and ADA upgrades including a wheelchair ramp.
- Completed exterior and interior LED lighting fixture installation for the Oglesby Union Complex.
- Reduced **512,264** KWH in power consumption over the past 5 years, primarily due to the LED lighting retrofit.
- Recognized by FSU Sustainable Campus with a Green Office Gold Certification.

## ACCOMPLISHMENTS

- Greg Akridge co-presented for an educational session, *"Who Does Your Preventative Maintenance?"* at the 2017 ACUI Annual Conference in Anaheim, CA.



New ADA friendly entrance to Moore auditorium



# ADMINISTRATIVE OFFICE

Ph: (850)644-8310 <http://union.fsu.edu>

The Oglesby Union administrative office provides support, leadership and guidance for the many events, services and programs that the Oglesby Union offers.

## HIGHLIGHTS

- Continued to work on the new Oglesby Union.
  - Facilitated focus groups, intercept interviews and meetings with the architects.
  - Began a new promotional campaign, Building Community, to help spread messaging about the new union and keep students involved and aware of the project.

## STAFF ACCOMPLISHMENTS

- Mark Striffler
  - Retired in December 2017 after 34 impactful years of work for the Oglesby Union.
- Matt Watson
  - Promoted to **Associate Director** of the Oglesby Union.
  - Graduated with a Master of Business Administration (M.B.A.) from Florida State University (Fall 2017).
- Dorsey Spencer
  - Promoted to **Associate Director** of the Oglesby Union.
- Alexandra McGinn
  - Hired as the **Marketing Representative** for the Oglesby Union.

# NEW OGLESBY UNION COMING SOON

Ph: (850)645-2844 <http://new.union.fsu.edu>



Much of 2017 was spent planning for the upcoming union renovation project. By replacing our student union, we will better serve our community and meet the needs of our diverse FSU population. This opportunity will grant us the ability to accommodate more student groups, facilitate more engagement, host more and better-quality events and meetings, etc. We are committed to preserving the history and traditions of the Oglesby Union while looking to the future and improving the functionality of the space.

We have hired Workshop Architects based in Milwaukee and Architects Lewis + Whitlock based in Tallahassee. Construction will begin in summer of 2018 and the anticipated opening of the new building is fall of 2020.